

TERMS AND CONDITIONS OF CERTIFICATION

Lyns-tci Technology Guangdong Co., Ltd (hereinafter referred to as **LYNS-TCI**), a company registered in Room 1201, Unit 2, Buliding 18, No. 7, Science and Technology Boulevard, Houjie Town, Dongguan City, Guangdong, 523960 P.R.C.

1. Conditions for Certification

To attain and maintain certification, an applicant for the certification must agree to:

- a. Commit to fulfil continuously the requirements for certification for the scope for which certification is sought (new applicant) or granted (already certified) and to commit to provide evidence of fulfilment, these requirements for certification includes the compliance with certification requirements. This also includes the agreement to adapt to changes in the requirements for certification when they are communicated by LYNS-TCI.
- b. Commit the same certification application has not been lodged with any other certification body.
- c. Commit to produce the products fulfilling continuously the requirements per the certification scheme if the certification applies to ongoing production.
- d. Commit to take all measures necessary and means and control to ensure that the products are monitored and produced with fulfilment continuously with respect to the technical documents submitted and the requirements per the certification scheme, even if the applicant is not the actual producer of the product under certification.
- e. Cooperate as is necessary to enable LYNS-TCI to verify the compliance and fulfilment of requirements for certification (for example, the evaluation, the surveillance (if required), etc.), including providing necessary information (e.g. information regarding to the representativeness of sample(s) provided).
- f. Provide access to the applicant's personnel, locations (includes all as applicable, e.g. applicant's premises, other sites for witnessing activities), equipment, information, documents, and records as necessary to determine the compliance with requirements of certification through assessments, (initial, surveillance, etc.), resolution of complaints & investigations, and/or specific requirements. The applicant shall provide all the documents and records as necessary and specified by LYNS-TCI so LYNS-TCI can perform document review in relation to any type of assessment to be conducted (including documents that provide insight into the level of independence of the applicant from any other related activities undertaken by their organization, where applicable), in case if an applicant doesn't wish to provide some documents, LYNS-TCI will then accordingly determine whether the information provided is sufficient for the conformity assessment. If no, the certification application will be declined.
- g. Arrange the witnessing of production activities (certified or applied) when applicable and as requested by LYNS-TCI.
- h. Commit to allow, on request, access to LYNS-TCI to assess the LYNS-TCI's performance when carrying out conformity assessment activities at the LYNS-TCI's site, including remotely, by the accreditation body for the product certification.
- i. Claim or use certification only with respect to and consistent with the scope for which certification has been granted and which are carried out in accordance with this Agreement.
- j. Commit to follow the certification requirements for the use of the certification and/ or the certification symbol as applicable.
- k. Not use its certification in such a manner as to bring LYNS-TCI into disrepute and not make any statement regarding its certification which LYNS-TCI may consider misleading or unauthorized.
- l. Inform LYNS-TCI within one week and in writing of changes or pending changes in any aspect of the organization's status or operation that affects the organization's legal, commercial or organizational or ownership status; organization or top management or key personnel (e.g., managerial staff); modifications to the product or the production method; significant change to management system, and to where appropriate; contact address and production premises (including relocation of premises), equipment, facilities, working environment or other resources, where significant; or such other matters that may affect the organization's capability, or scope of



production activities, or compliance with the criteria, requirements and conditions for certification during the validity of the certificate.

- m. Pay all necessary fees at the time of application and during the duration of certification services being invoiced by LYNS-TCI, all the fees applicable are to be paid upfront in advance before execution of the services unless special approval is given by LYNS-TCI financial department, regardless of the results of application.
- n. Assist and make all necessary arrangement in the investigation and resolution of any certification-related complaints about the applicant referred to it by LYNS-TCI.
- o. Assist and make all necessary arrangement for the participation of observer(s), if applicable.
- p. Maintain impartiality and integrity.
- q. Carry out any adjustments to its procedures in response to due notice (by LYNS-TCI publication, email and/or hardcopy) of any intended changes by LYNS-TCI to the criteria, requirements, or conditions for certification, in such time as in the opinion of LYNS-TCI is reasonable.
- r. Retain all quality and technical records (as defined in relevant management system standard(s) such as ISO 9001, ISO 45001, ISO 14001 etc. as well as the certification requirements, especially for complaint) for at least 4 years or the life cycle of the certification, whenever longer, and make available if requested by LYNS-TCI. Appropriate action(s) with respect to the complaints, made know to the applicant, and deficiencies found in the product relating to the compliance with the certification requirements should be taken and documented.
- s. Provide copies of the certification documentation to others if and only if the relevant documents are reproduced in their entirety or as specified in the certification scheme.
- t. Ensure that product to be certified is not counterfeit, and do not infringe any legal requirement related to the right of production of product to be certified, and/or intellectual property related to the product to be certified.
- u. Provide product sample(s) as requested by LYNS-TCI per the certification scheme which is representative of the manufacturing capability/ product batch, and inform LYNS-TCI of any change that could affect the representativeness of samples provided, and evidence showing how it ensures the traceability of the product sample(s) if the labelling borne on the product or on the packaging does not indicate the manufacturer's identity.
- v. Lodge an appeal, by the authorized representative, by a registered letter to the Certification Officer of LYNS-TCI within 15-days deadline from the date of certification decision.
- w. Lodge a complaint to LYNS-TCI within 15-days deadline from the occurrence of the relevant incident.

2. Use of certification symbols and/ or other claims of certification

To attain and maintain certification, an applicant needs to comply with the certification requirements of the corresponding certification scheme, an applicant must agree to:

- a. Comply with the requirements as specified by the certification scheme when claiming and referring to its certification status in communication media such as documents, brochures, and/or advertising.
- b. Comply with the requirement(s) that is prescribed in the certification scheme relating to the use of marks of conformity, and on information related to the product.
- c. Endeavor to ensure that no certificate or unauthorized statement regarding its certification nor any part thereof, is used in a misleading manner(s). The applicant agrees to use the certificate only to indicate that product(s) is certified as being in the conformity with the requirements of the certification scheme.
- d. Upon suspension, withdrawal, termination, or expiration of its certification (however determined) discontinue its use of all advertising matter that contains reference thereto its certification, if requested by LYNS-TCI return certificate(s) to LYNS-TCI and take action(s) as required by the certification scheme and takes any other required measure.
- e. Inform its affected stakeholders of the suspension, reduction, withdrawal or termination of its certification and the associated consequences without undue delay.
- f. Only use the certification symbol and/ or claims of certification status for the specific activities covered by the scope of certification.

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